

Cooling-off system

If for some reason you signed a sales contract etc. but later realize that you want to cancel the contract, the cooling-off system can be applied. By using this system, a contract can be canceled unconditionally usually within 8 days after receipt of an agreement. If you sign a contract under unfair canvassing, etc., it may be possible for it to be canceled even after the cooling-off period has expired.

Enquiries

Nishinomiya City Consumer Center (Shohi Seikatsu Center) 0798-64-0999

North side of Hankyu Railway Nishinomiya Kitaguchi Station, 3rd floor, ACTA Nishinomiya West Wing

Consumer Hotline 188 (Common Number Nation Wide)

Note For details ask a person who understands Japanese to enquire for you.