

# Telephone

## Private and public telephones

Private telephones are those connected to homes and companies. Public telephones are to be found near railway stations, in front of shops, etc. and require ¥10 or ¥100 coins. Telephone cards can also be used.

## Getting a new telephone line connected to your residence

In order to get a new telephone line connected to your residence, you must apply to NTT or other telephone service providers.

When making an application, proof of your name and address is necessary (passport, certificate of alien registration or driver's license, etc.) A fee is charged for making the connection.

When an application is made, the date of the connection will be decided. The applicant (someone) must be at home on that day.

For details on NTT service, telephone 116.

If you wish to apply to a company other than NTT, enquiries should be made to that company.

## Information guide numbers (NTT)

- When moving or for other general enquiries about telephone services, call 116
- If the line is faulty, call 113
- If the number you call is always busy, call 114
- To send a telegram, apply by calling 115

## How to apply for mobile phone service

At present, mobile phones can be used in most areas. Since there are a number of mobile telephone companies, enquiries should be made directly to the company of your choice.

## How to pay a telephone bill

Pay the bill from the telephone company as instructed before the due-date at the nearest telephone company sales office, bank, post office or convenience store.

Paying the bill by bank or post office transfer is also a convenient method. To apply to pay by bank or post office transfer, bring a telephone bill, your bankbook, the seal used at the bank or post office to your bank, post office or a telephone company, and make the application.

It is also possible to pay with a credit card. (Prior application is necessary.)

Note For details, ask a person who understands Japanese to enquire for you.