

Post office

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Japanese postal services are generally provided by post offices.

Besides post offices, post cards and stamps can be bought at shops displaying the post office symbol, “〒”.

Post offices are located in every city, ward, town and village in Japan including sparsely populated areas.

In Japan, a 7-digit postal code is used. When sending mail within Japan, use the postal code in order to have the mail delivered quickly and accurately to the addressee.

Postal Services Website <http://www.post.japanpost.jp/index.html>

Postal code numbers, approximate delivery times, and information on postal services are available on this website. Information is also available in English.

- (1) [*Yubin Bango Kensaku*] (Postal Code Search) Search system to find a postal code number.
- (2) [*Yubin Ryokin*] (Postal Charges Search) Search system for postal charges.
- (3) [*Yubin Madoguchi no Go-annai*] (Post Office Search Guide) Post Office and postal service stations search system.
- (4) [*Yubin Sotatsu Nissuu*] (Number of Days for Delivery Search) Number of days required for delivery and tracking service.
- (5) [*Kokusai Yubin*] (International Post) International postal fees, days required for delivery, country/region information (international postal regulations chart), how to use the international postal service.

Customs information desk

For international mail – parcels sent abroad and received from abroad – customs officers are stationed at certain post offices (*tsukan kyoku*) and customs inspections are carried out. For information on duty on items sent by international mail, contact the *zeikan gaiyu shuchosho* (customs branch office) at a *tsukan kyoku*.

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| (1) Tokyo Customs, Tokyo Gaiyu Shuchosho | 03-5665-3755 |
| (2) Yokohama Customs, Kawasaki Gaiyu Shuchosho | 044-270-5780 |
| (3) Nagoya Customs, Centrair Airport Customs Branch, Gaiyu Shuchosho | 0569-38-1524 |
| (4) Osaka Customs, Osaka Gaiyu Shuchosho | 072-455-1850 |
| (5) Moji Customs, Hakata Customs Branch, Fukuoka Gaiyu Shuchosho | 092-663-6260 |
| (6) Okinawa District Customs, Naha Gaiyu Shuchosho | 098-854-8292 |

International mail

When sending letters or parcels abroad

- (1) For documents and items which need to receive priority treatment and arrive speedily and accurately, the [*Kokusai Speed Bin* (EMS)] International Speed Mail (EMS) service is available to over 120 countries / districts abroad,
- (2) To send mail by airplane, use [*Kokubin*] (AIRMAIL)
- (3) There is also a service that is cheaper than airmail, but faster than surface mail called [*Economy Koku* (SAL)] (Economy Air (SAL))
- (4) To send mail by ship (surface mail), use [*Funabin*] (Surface Mail)

https://www.post.japanpost.jp/int/index_en.html

Note For details, ask a person who understands Japanese to enquire for you.