

Electricity

Using electricity

In western Japan the electricity current is 100 volts/60 Hz; in eastern Japan it is 100 volts/50 Hz. Note that there may be some electrical appliances which cannot be used due to this frequency difference.

If you use many electrical appliances at the same time, you may use more amps than is stated in your contract, resulting in the circuit breaker switching off. If this happens, reduce the number of electrical appliances in use and switch on the circuit by switching (flipping up) the switch on the circuit breaker.

If you want to change the amp volume in your contract, contact your electrical supply company. It will install a new increased amp circuit breaker. However, your electricity bill will also increase slightly. You can also apply at an electrical maintenance company.

Kansai Electric Power Company, Hanshin Sales Office 0800-777-8810
(Kansai Denryoku, Hanshin Eigyo-sho)

How to pay an electricity bill

The amount on the bill sent should be paid before the stated due date at a bank, post office or convenience store.

It is possible to have the bill automatically deducted from your account at a bank or post office if you have one. (Prior application is necessary.) It is also possible to use credit card for the payment. (Prior application is necessary.)

Note For details, ask a person who understands Japanese to enquire for you.